

MADISON HEIGHTS PUBLIC LIBRARY – Wireless Internet Access Policy

The Madison Heights Public Library offers free filtered wireless access to the Internet for patrons using their own laptops and wireless devices. The purpose of this policy is to ensure appropriate use of the library's Wi-Fi network. Wireless users must agree to abide by the Library's *Public Computers Internet Acceptable Use Policy & Guidelines* and *Code of Conduct*. Use of the Library's Wi-Fi service is your agreement with the terms and conditions of the Library's Wireless Internet Access Policy below.

Wireless Internet Access Policy

1. It is expected that patrons who use the Internet via the library's wireless network will do so in a responsible and legal way. Wireless may not be used for any purpose that violates federal, state, or local laws. Users must respect all copyright and licensing agreements pertaining to electronic files and resources obtained via the Internet.
2. The Library provides wireless access during normal library operating hours. However, high demand, reliability of technology and other factors may affect access. For these reasons the Library cannot guarantee the availability or reliability of the service.
3. Printing is **not** available via the Wireless network at this time. You will have to save your work to a portable device and print from a Library public computer. [Printing from the public computers is 15 cents (\$0.15) per page for Black and White copies and 50 cents (\$0.50) for color pages.]
4. The customer must configure his/her own equipment. Very limited technical support is available through library personnel. The library cannot guarantee that all hardware will work with the wireless connection and the library is not responsible for any changes users make to their device settings. Staff cannot troubleshoot your equipment. Please consult your user's manual, or contact your hardware or software provider for any additional assistance.
5. Communication over a wireless network is not secure. The Library assumes no responsibility for the safety of the equipment or data while using the wireless network. MHPL highly recommends that all laptops or wireless devices have up-to-date anti-virus software, spyware protection, and a personal firewall installed while utilizing the Library's wireless network.
6. The library shall not have any responsibility or liability for any direct, indirect, or consequential damage claims arising from information found on the Internet or relating to the loss, damage or interception of any information, data, work product, or other materials viewed, searched or stored on your personal device. The library is not responsible for any damage to personal equipment or software that may occur as a result of using the Library's wireless network
7. Wireless users should be certain that their laptop or other wireless devices are secured at all times and should never be left unattended in the library, even for a brief period of time. Theft of such devices is not the responsibility of the library.
8. Neither the City of Madison Heights, the Library, its director, nor any city employee shall be liable for any direct or indirect damages which occur from using the wireless network.
9. Limited power outlets are available in the library. These outlets may be used wherever the cord does not present a tripping hazard or block access for patrons or staff. Chairs or tables are NOT to be moved to electrical outlets. It is recommended that you charge your battery before coming to the library.
10. Users of laptops, netbooks, and other related devices are expected to be considerate of patrons nearby and are required to use headphones when playing movies, music and games, or when using any software program that generates sound.
11. No fee or password is required to connect to the Library's wireless network.
12. Wireless users are not to sit at the Public computer workstations. These are only for users signing in with a library card and using the SAM (Smart Access Manager) time management program.