

City of Madison Heights
Library Summary Annual Report
June 30, 2019

The Madison Heights Public Library strives to be responsive to the needs of the community, with online access to books and magazines supplementing traditional print. Residents can stay current on library programs and services on the Library pages of the City website and the Library Facebook page.

The Michigan Activity Pass (MAP) program, a partnership with The Library Network (TLN) allows residents to “check out” free access to parks and attractions across the state, as well as discounted tickets to the Detroit Zoo. A link to MAP can be found on the library’s website – www.madison-heights.org/library.

This report is a compilation of the library’s prior fiscal year, ending June 30, 2019.

Respectfully submitted,

Roslyn Yerman
Library Director

Digital Services Available at the Library



Hoopla—Instantly borrow eBooks, eAudiobooks, comics, movies, music and more, 24/7.



Library Catalog and Account Manager App—Renew materials, place items on hold, see when items are due, and more.



Mango Languages—Learn over 40 languages through online lessons on a desktop computer or mobile app.



OverDrive—Downloadable eBooks and eAudiobooks. Get the OverDrive or Libby app at your device’s app store.



RBDigital—Read or download digital magazines on your favorite device.



Tutor.com—Online homework help, tutoring, test prep, job and career help, ESL, and more from 10 AM to Midnight each day.



World Book eBooks—Fiction and non-fiction titles for students from Kindergarten through 12th grade.



FY 2018-19 Library Advisory

Board Members

Lynne Bucciarelli, *Chairman*
Councilman Robert Corbett,
Council Representative
Mayor Pro-Tem Mark Bliss,
Council Alternate

Members at Large:

Alexander Bedz
Lauren Gadoua
Carole Pryzby
Jeff Scott

**Ex-Officio Non-Voting
Members**

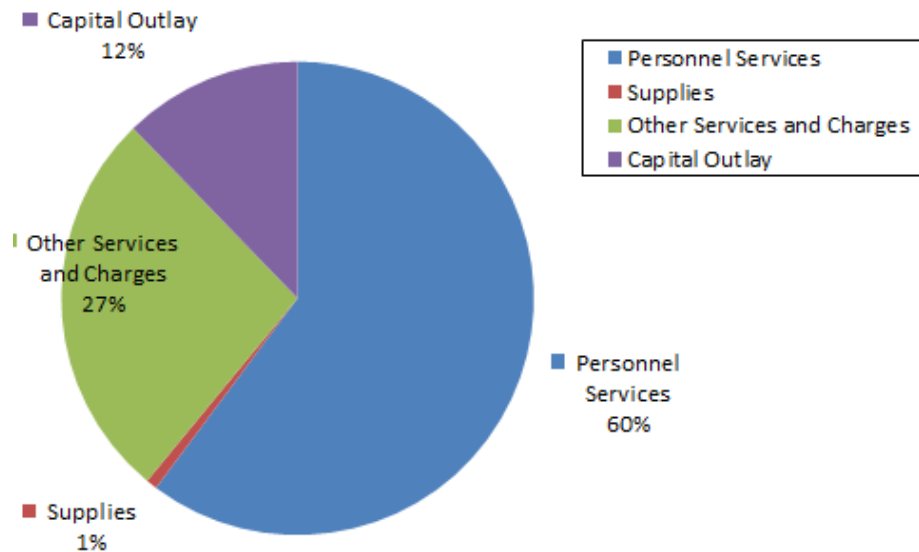
Roslyn Yerman, *Library Director*
Melissa Marsh, *City Manager*

**City of Madison Heights Library
Revenue and Expenditures
Fiscal Year Comparison FY 2018 to FY 2019***

| Description | Balance as of 6/30/2018 | Balance as of 6/30/2019* |
|---|----------------------------|-----------------------------|
| <u>Revenues:</u> | | |
| Property Taxes Proposal "L" | \$ 755,756 | \$ 778,321 |
| Library Aid | 21,775 | 23,800 |
| Book Fines and Library Program | 18,704 | 17,829 |
| Local Community Stabilization-PPT reimb | 139,943 | 134,137 |
| Total Revenues | \$ 936,178 | \$ 954,087 |
| <u>Expenditures:</u> | | |
| Personnel Services | \$ 470,918 | \$ 464,896 |
| Supplies | 4,323 | 5,897 |
| Other Services and Charges | 241,597 | 206,544 |
| <u>Capital Outlay:</u> | | |
| DVD | 1,428 | 2,075 |
| Books | 45,905 | 54,671 |
| Audio Media | 942 | 2,167 |
| Improvements | 3,540 | 18,855 |
| E-Books | 12,725 | 16,813 |
| Total Expenditures | \$ 781,378 | \$ 771,918 |
| Revenue Over(Under) Expenditures | \$ 154,800 | \$ 182,168 |

* Fiscal Year 2018-2019 amounts are presented prior to annual audited and may be subject to change

**City of Madison Heights - Library
2019 Financial Expenditures Overview**



2019-2020 Goals

1. Develop a variety of regular adult programming opportunities, and more comprehensive social media efforts to promote library programs and services.
2. Increase the hours of the library by adding Sunday hours during the school year on a trial basis September – December.

2018-2019 Accomplishments

1. Established a Library Volunteer Program to offer young adults a connection to their library and meaningful pre-college and pre-employment experience in helping patrons with computer-related issues and assisting staff with activities such as the summer reading program and book sale.
2. Prepared to launch a “PAWS to Read” Library Reading Program that allows youngsters to become more fluent readers, overcome shyness, improve concentration and focus, improve attitudes about school, and develop positive social interactions by reading out loud to an animal,

Library by the Numbers
Fiscal Year 2018

Services to the Public

| | | | |
|-----------------------------|---------------|---|------------------|
| Library Circulation | 101,719 | Building Usage | 97,409 |
| Reference Questions | 5,372 | Interloan Services | |
| Registrations | 1,041 | TLN Delivery – Incoming | 11,873 |
| Outreach Visits | 14 | TLN Delivery – Outgoing | 13,879 |
| Fax Sent | 335 | MEL – Incoming | 783 |
| Fax Received | 70 | MEL - Outgoing | 1,073 |
| Study Room Use | 3,186 | Program Totals | Attending |
| Database Use | | Movies - 38 <i>shown</i> | 178 |
| ABC Mouse | 213 | Story times – 31 <i>sessions</i> | 676 |
| Enterprise | 27,100 | JUV Special Programs – 12 <i>sessions</i> | 208 |
| Mango | 166 | JUV School Visits – 6 <i>sessions</i> | 122 |
| | | Breckenridge Room Use – 106 <i>bookings</i> | 8,892 |
| Public Internet | 27,926 | | |
| Wireless Internet | 5,153 | | |
| Total Internet Usage | 33,079 | | |

| <u>Collection Development</u> | <u>Additions</u> | <u>Deletions</u> | <u>Net Totals</u> |
|--------------------------------------|-------------------------|-------------------------|--------------------------|
| Adult Books | 2,511 | -1,510 | 1,001 |
| Audio Books – Tape & CD | 125 | -153 | -28 |
| Overdrive | 1,800 | 0 | 1,800 |
| CD Music | 15 | -6 | 9 |
| Games & Software | 0 | 0 | 0 |
| Government Documents | 1 | -7 | -6 |
| Juvenile Books | 1,348 | -607 | 741 |
| Magazines | 375 | -1,015 | -640 |
| Media Kits | 0 | 0 | 0 |
| DVDs | 535 | -19 | 516 |
| Totals | 6,710 | -3,338 | 3,393 |

Supporting YOUR Library

Generous donations have been received from patrons like you throughout the year! There are many ways that you can donate to the Library – a general monetary gift in memory/honor of someone will help support the Library's various collections – print book, large print book, book on CD, eBook, DVD, and Music CD, and either adult or youth material can be designated. Such donations are an excellent way to honor an occasion or a memory, as it reaches so many.

To learn more about these opportunities to give or to meet in person to discuss making a gift to the Madison Heights Library, contact Roslyn Yerman, Library Director at 248-588-7763.